

A person who meets the following criteria (“eligible person”) is eligible to receive publicly funded minor ailment services from an eligible pharmacy:

- Has a valid Ontario health number[3]
- Presents with one of the minor ailments listed in Table 1 below; and
- Is not precluded from receiving minor ailment services based on the claim maximums listed in Table 1 below.

Table 1: PINs to Support Payment of Publicly Funded Minor Ailment Services[4]

The Table below includes claim maximums. Claims that do not meet these limits may be subject to inspections and recovery where warranted. Pharmacies should be connected to a provincial clinical viewer to access the professional service history in the clinical viewer to comply with the claim maximums or verify through an alternate means and document appropriately. The HNS will not enforce the claim maximums at this time.

Pharmacists must also adhere to the OCP guidelines, appropriate clinical guidance and applicable algorithms for a particular condition when determining whether minor ailment services can be provided and billed to the ministry. This includes identifying situations (also known as “red flags”) where an individual may not have a minor ailment or has signs or symptoms that may not be solely attributed to a minor ailment. Where such “red flags” occur, the individual should be referred to another health care provider. See OCP’s [Infographic](#) for an overview for treating minor ailments, including identifying and responding to red flags.

The red flags are also reflected in the claim maximums established for each PIN. The claim maximums are intended to identify situations where an individual may not have a minor ailment or has signs or symptoms that may not be solely attributed to a minor ailment, based on the frequency in which the individual is self-reporting a minor ailment and receiving minor ailment services from a pharmacy in a year. Where the claim maximum has been met, the pharmacy cannot bill for minor ailment services and the pharmacist must exercise their professional judgment in deciding whether to refer the individual to another health care provider, such as a physician or nurse practitioner.

Minor Ailment	Maximum number of claims per year[5]	Rx Issued (In-Person)* Total Amount Paid \$19	No Rx Issued (In-Person)* Total Amount Paid \$19	Rx Issued (Virtual)** Total Amount Paid \$15	No Rx Issued (Virtual)*** Total Amount Paid \$15
Allergic Rhinitis	4	9858181	9858182	9858183	9858184

Minor Ailment	Maximum number of claims per year^[5]	Rx Issued (In-Person)[*] Total Amount Paid \$19	No Rx Issued (In-Person)[*] Total Amount Paid \$19	Rx Issued (Virtual)^{**} Total Amount Paid \$15	No Rx Issued (Virtual)^{***} Total Amount Paid \$15
Candidal Stomatitis	4	9858185	9858186	9858187	9858188
Conjunctivitis	3	9858189	9858190	9858191	9858192
Dermatitis	4	9858193	9858194	9858195	9858196
Dysmenorrhea	2	9858197	9858198	9858199	9858200
GERD	3	9858201	9858202	9858203	9858204
Hemorrhoids	3	9858205	9858206	9858207	9858208
Herpes Labialis	8	9858209	9858210	9858211	9858212
Impetigo	2	9858213	9858214	9858215	9858216
Insect Bites/Urticaria (cannot be combined with PINs for tick bites on the same day)	8	9858217	9858218	9858219	9858220
Musculoskeletal Sprains & Strains	4	9858221	9858222	9858223	9858224
Tick Bites (cannot be combined with PINs for insect bites on the same day)	2	9858225	9858226	9858227	9858228
Urinary Tract Infections (uncomplicated ^[6])	3	9858229	9858230	9858231	9858232

* Rx Issued (In-Person) refers to minor ailment services provided in-person at the pharmacy for an eligible person that result in a prescription for an allowable medication being issued for the eligible person.